

# Rhommel Lamas

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## Summary

Rhommel has an international career of more than fifteen years in roles that include but are not limited to DevOps engineering, site reliability engineering, and technical leadership in successful startups and mid-size enterprises.

He is an Engineering Manager at Cloudflare, leading the Edge SRE team responsible for the reliability and performance of the network in China.

Previously, he spearheaded Site Reliability Engineering at Apptio, one of the fastest-growing enterprise SaaS companies, leading and growing a high performant remote organisation of more than 40 engineers worldwide.

His achievements include development and execution of the strategy that led the migration of 70% of their customers to the cloud, transform their operational model to adopt Site Reliability practices across all product lines. He also influenced executive leadership in the adoption of cascading goals to provide focus and direction to the whole company.

On his role, he was also part of the due diligence for M&A, providing assessments and guidance to the Senior leadership.

Rhommel's work and leadership helped transform Apptio's culture and technology stack to accelerate product development reducing time to market for new features.

On this spare time, Rhommel is also an Angel Investor at Sydney Angels, empowering Australian founders who aspire to build great businesses in the SaaS and Healthcare spaces.

## Experience

### Head of Site Reliability engineering

Apptio

Dec 2019 - Present (2 years +)

I am leading a team of remote and distributed folks across the US and Australia.

- Develop roadmap to migrate complex Java applications to AWS and Kubernetes globally
- Design and execute the adoption of the SRE model
- Coordination and Alignment for cross-functional teams (Engineering, Security, Sales, Support, Product Management)
- Establish best practices in cloud adoption and billing for large teams (FinOps)
- Develop migration plans from datacenters into the cloud and collaborate in strategic partnerships

### Sr. Engineering Manager

Apptio

Mar 2019 - Apr 2019 (2 months)

Leading a Geo-Distributed team across the US (East and West coast), and Australia. Our team is a multidisciplinary team built out of our company most experienced Software and Operation engineers, working towards migrating our main application to the cloud.

- Developed a high-performing team
- Recruiting and Hiring across multiple timezones



## **Manager, Infrastructure Engineering (TechOps Engineering Services)**

Apptio

Feb 2018 - Mar 2019 (1 year 2 months)

Leading a Geo-Distributed team across the US (East and West coast), and Australia. Our team is responsible for the development of our Kubernetes platform (AKP). I am responsible for overseeing the technical alignment with the TechOps organization.

Team growth, 1-on-1's, OKRs, team performance, career growth plans, and stakeholder management are just a few of my responsibilities.



## **Senior site reliability engineer**

eBay

Apr 2016 - Jan 2018 (1 year 10 months)

At eBay as part of the Siteops team that maintains Gumtree.com.au, the biggest classifieds site in Australia I successfully drove changes on the microservice platform as a service using tools such as: Apache Mesos, Zookeeper, Marathon, Docker, Consul, Fabio, statsite and Grafana.

Provided noticeable improvements on the team Puppet workflow dramatically reducing the time to production of any change.

Migrated large clusters from a physical servers into VMs on Openstack using tools such as, Terraform, Swift, Atlassian Bamboo, and designed a workflow for collaboration.

Introduced the team to Consul and service discovery and started migrating the platform to this service. At the moment of leaving the company Consul became a prime citizen of our infrastructure.

Led the efforts of eBay Classifieds Group to move and adopt Kubernetes as a platform to deliver their products.



## **Senior site reliability engineer**

Atlassian

Apr 2015 - Sep 2015 (6 months)

Atlassian is one of the fastest growing technology businesses in the world with 35,000 customers (including NASA and the United Nations), with offices in Sydney, San Francisco, Austin & Amsterdam. Atlassian has been named one of the 'Best Places to Work' for the past 3 consecutive years, and has a fantastic reputation for innovation and opportunity. Our mission is to enable teams to advance humanity through the power of software with web-based applications that help teams to be productive and collaborative. Specifically, our apps – like JIRA, Confluence, HipChat, and Bitbucket, to name a few – enable teams to communicate, track projects, collaborate on content, and collaborate on code.

Our team is responsible for user authentication services in Atlassian products. As an SRE our main focus is automation, monitoring, capacity planning, and scalability.

- Ruby / Python / Scala
- Puppet
- JVM performance tuning
- Nginx
- HAProxy
- AWS
- Elasticsearch / Kibana
- FluentD
- Atlassian Tools
- Much more...



## **Lead operations engineer**

### **3scale**

Jul 2013 - Mar 2015 (1 year 9 months)

3scale is the leading API Management Platform built with performance, customer control and excellent time-to-value in mind. 3scale makes it easy to open, distribute, control, and monetize APIs. No other solution delivers so much power, ease and flexibility in such a cost effective way. More APIs are powered by 3scale than any other vendor (600+) because our unique management architecture and self-serve approach serve all categories of APIs, and all types and sizes of customers including Campbells, Orange, GSMA, UC Berkeley, SITA, Crunchbase and Optimizely. SaaS plans range from free forever to enterprise. 3scale has offices in San Francisco, USA and Barcelona, Spain.

- Ruby (Rails / Sinatra)
- AWS
- Elasticsearch, Logstash
- Redis (Cluster/sharded)
- Mysql
- Sensu
- Puppet
- And more..



## **Lead operations engineer**

### **Rakuten TV**

Aug 2011 - Jul 2013 (2 years)

Rakuten TV (previously known as Wuaki.tv) is a video-on-demand (VOD) streaming service within the Rakuten's services group family, offering thousands of hours of high quality movies and TV series for subscription (only in Spain) rental and purchase. Rakuten TV's extensive catalogue includes content from major Hollywood studios including Warner Bros., Disney, Sony Pictures Entertainment and Twentieth Century Fox Home Entertainment, and local distributors and independent labels, giving consumers access to new releases, blockbusters, classic movies, local independent movies and TV series on the device of their choosing.

During my time at Wuaki.tv I was leading the team that designed and operated all of its infrastructure. We heavy lifted our production and development systems from physical datacenters in LeaseWeb

into AWS in 2011. Right after that effort we started to migrate the platform into a service oriented architecture.

Once the company was acquired by the Rakuten group, our team was responsible for launching in the UK, and integrate with internal services provided by Rakuten and we managed to deliver on the expected dates.

We used technologies such as: Ruby on Rails, Ruby Sinatra, Java, Mysql, Riak, Nginx, and Redis.

## Education



**Universidad Nueva Esparta**

Bachelor in computer science, Computer Science

2004 - 2008

## Skills

Objectives and Key Results (OKRs) • Coaching • Mentoring • Team Leadership • Team Management  
• DevOps • Kubernetes • Distributed Systems • Software Development • Product Management